Dear Hiring Manager,

**TO WHOM IT MAY CONCERN**

With this letter and the attached resume, I would like to express my sincere interest in the position of an IT Support in your company. I am a creative, reliable and self-motivated professional with high level experience identifying, isolating, and resolving information system-related problems and hardware-related computer as well as an extensive knowledge of numerous platforms, servers and programs. With the ability to diagnose and troubleshoot Windows processing problems and applied solutions to increase company efficiency, I am confident that I would significantly contribute to the objectives of your company.

In each of my previous job experiences, I installed new PCs/hardware, prepared backups and restored user data using MS System Center as well as modified Windows batch scripting, VBscript, Powershell, Java and C# scripting to set up automated testing environments. As a detail-oriented individual with a passion for excellence, I am adept at collaborating with clients to review and scope project requirements, determining best hosted solutions to attain their business goals. My unique background makes me a strong leader for information technology support roles.

The following skills demonstrate my qualification for this position:

* Utilizing technical, analytical, and troubleshooting skills to propel projects and teams to peak results.
* Demonstrating a consistently solid work ethic and sense of personal responsibility throughout my educational and professional tenure.

My dedication to display a positive approach and work well under pressure, along with my proven talents, characterise my career accomplishments and will allow me to significantly benefit your company. Given my IT experiences and proven success in supporting long-range organisational objectives, I believe that my expertise would be an asset. I would deeply appreciate the opportunity to meet with you to discuss how my skill set and background might fit in with your current and future needs.

Sincerely,

**Armin Marth**